

Patient Acknowledgement of Appointment Cancellation/ No Show Policy

- Effective December 1, 2023, any established patient who fails to show or cancels an appointment and has not contacted our office with **at least 24 hours' notice**, will be charged- at the following rates:
 - **15 min** appointments late cancel or no show fee is **\$50.00**.
 - **30 min** or more appointments late cancel or no show fee is **\$75.00**.
- Any new patient who fails to show for their initial visit will be charged a **\$75.00 fee that will be collected prior to rescheduling their appointment or they will be sent a bill.**
- **This fee is charged to the patient, not to your insurance company, workers compensation company or your attorney and is due at the time of the patient's next office visit.**
- If you are **20 or more minutes late** for your appointment, the appointment **may be cancelled** and rescheduled.